

Who Are We?

A Community Service Agency (CSA) is a community-based organization that facilitates access to, and ensures coordination of, care for Youth with Serious Emotional Disorders (SED) and their Families.



Intensive Care Coordination (ICC)

The Care Coordinator is responsible for working with the youth and family to:

- Complete a risk management and safety plan
- Conduct a comprehensive home-based assessment of the youth and family's strengths and needs
- Assemble a care planning team of the family's preference made up of formal (e.g. teachers, state agency workers, etc) and natural supports (e.g. friends, neighbors, etc) to help support the youth and family
- Facilitate the development of an individual care plan (ICP) that guides the family and team in pursuing goals identified by the care planning team
- Make sure services and supports identified on the ICP are in place and coordinated

Family Support and Training

The Family Partner works closely with the Care Coordinator (for youth in ICC) to help the parent(s) or caregiver(s) of the youth by:

- Teaching the parent/caregiver how to navigate the child-serving systems
- Identifying available services and supports in the community
- Developing connections with self-help or support groups
- Supporting and coaching the parent/caregiver in reaching goals identified on the ICP

Who is Eligible for CSA Services

- Youth up to 21 years of age and their families
- Youth served must meet the criteria for Serious Emotional Disturbance (SED)
- Youth who have completed a CANS assessment and have been determined to meet the appropriate criteria for CSA services
- MassHealth members with Standard or CommonHealth coverage

Referrals

Referrals can be made by anyone - family members, providers, health-care personnel, school personnel, community providers, state agencies, etc. Whatever the source of referral, families are always the first point of contact with the CSA to determine the appropriate fit between the family's needs and the services and/or supports provided.

Our Goals

- Supporting Families
- Assist the Family in gaining a sense of competency in parenting a Child with SED in order to keep the Child in their home and the community
- Appropriately reduce the use of inpatient services and/or long-term residential services
- Reduce involvement with the juvenile justice system
- Provide quality services and monitor Parent and Youth satisfaction with the CSA

Available Services

- Intensive Care Coordination
- Family Support and Training (Family Partners)
- Behavior Management
- Individualized Care Plan Coordination
- Care Plan Facilitation
- Care Plan Evaluation & Follow-up
- Education/Prevention
- Linkage to Community Based Services and Activities
- Multi-Lingual Service
- In-Home Behavioral Health Support
- Therapeutic Mentoring
- Crisis Stabilization

BAMSI

BAMSI is a private, non-profit corporation dedicated to improving the quality of life and sense of self-worth for individuals and families in Massachusetts. BAMSI has developed a comprehensive network of services that is effective in supporting and sustaining individuals over time. Services include programs for people with or without disabilities.



10 Christy's Drive
Brockton, MA 02301
www.bamsi.org

Insurances Accepted

Intensive Care Coordination facilitates care planning and coordination of services for MassHealth youth, with serious emotional disturbance (SED), up to the age of 21, who are enrolled in MassHealth Standard or CommonHealth, and meet the medical necessity criteria for this service.

Families enrolled in the following managed care entities may utilize the Community Service Agency of the Brockton Area

- Network Health
- Beacon Health Services/
- Neighborhood Health Plan
- Fallon Community Health Plan
- Boston Medical Center HealthNet Plan
- Massachusetts Behavioral Health Partnership

**For More Information
Call Kathy Anderson,
Program Director
(508) 587-2579, Ext. 25**

Your call will be returned
within 24 hours



Community Service Agency of The Brockton Area



**Avon
Bridgewater
Brockton
East Bridgewater
Easton
Holbrook
Stoughton
West Bridgewater**

To make a referral please contact:
Michelle Corrao
Administrative Assistant
(508) 587-2579 Ext. 30
440 Belmont Street
Brockton, MA 02301