A STRATEGIC DIRECTION BUILT FROM THE GROUND UP

Our strategic plan will establish innovations that balance our mission, operations and performance, and outcome-based accountability. BAMSI is committed to delivering high quality services and supports to individuals and families throughout Massachusetts in partnership with many community stakeholders.

OUR MISSION

To empower people and enrich their lives, through compassionate support and diverse services, one individual, one family at a time.

OUR CORE VALUES

- Honesty
- Collaboration
- Compassion
- Learning
- Inclusion Leadership
- Accountability

PLANNING THE WAY FORWARD

Strategic Initiatives
FY2019 - FY2023
Strengthen administrative functions, business processes and capacity planning to keep pace with demand for our services.

Explore and adopt technologies and processes that enhance service delivery and reduce total cost of care.

Provide effective management leadership that supports community partnerships, access to services and improved quality of care for persons served.

Diversify and expand funding sources and programs essential to advancing our mission.

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 OUR FUNDAMENTAL GOALS

BAMSI has always cultivated strategic public/private partnerships with local government, schools, health care providers, public and private funders and fellow human service providers to provide optimal care and support. In fact, BAMSI has joined with 16 community partners and 17 health care providers to coordinate care on behalf of MassHealth members, using technology and information in meaningful ways for the people we serve. Our strategic plan seeks to position BAMSI for the future to respond to the changing landscape of health care and not only meet the needs of persons served, but go above and beyond what is expected to help individuals and families live their best lives and thrive.

Strive to be an employer-of-choice, committed to diversity and inclusion throughout the organization.

Assess the financial sustainability and mission alignment of current and potential future services.

SIX INTERCONNECTED INITIATIVES