

Job Developing: Individuals served are encouraged to start looking for a job (called "job developing") as soon as they enroll in the program. Because many individuals come to BES with limited work experience, Employment Specialists seek out opportunities for individuals to learn about job types and career options through job shadowing, internships, and work trials. After the individual has determined what types of jobs they might be interested in, the Employment Specialist will assist in completing applications, creating resumes, and coordinating interviews.

Job Coaching: Once an individual begins a job, Employment Specialists work with the individual and/or manager to reduce potential barriers to successful employment (called "job coaching"). The amount of job coaching a person receives is determined on an individual basis. Starting on the first day of work, Employment Specialists work to develop natural workplace supports, such as coworkers, supervisors, and other naturally occurring workplace cues, so the Employment Specialist can fade back and the individual served can be fully integrated into their workplace.

REFERRAL PROCESS

Requests for services may be made through DDS, MRC, or UMASS Medical School. In order to participate in the full range of services available through BES, individuals must meet the following eligibility criteria:

- Have a referral from DDS, MRC, UMASS Medical School, or another partnering funding source
- Be 18 years of age or older
- Demonstrate a desire for employment in the community

TRANSPORTATION

BES supports the transportation needs of individuals by assisting with the application processes for supported transportation and discounted bus passes, as well as travel training for individuals who wish to utilize public transportation. If these transportation options are not feasible, BES collaborates with partners to ensure alternative solutions are found.

BRINGING PEOPLE & SERVICES TOGETHER.

A PART OF BAMSI

Brockton Area Multi-Services, Inc. is a statewide human services organization dedicated to "bringing people and services together." Incorporated in 1975, BAMSI is one of the largest minority nonprofit organizations in Massachusetts and delivers a broad spectrum of high-quality services to individuals and families. Program services include day and residential services; behavioral health services; housing and essential services; services for children, youth, and family; HIV services; elderly services.

BAMSI's dedicated staff and collaborative partnerships ensure that real service solutions are consistently there for people throughout the Commonwealth.

REACHING US

Brockton Employment Services 795 Pleasant Street, Brockton, MA 02301 Phone: (508) 587-6313 Fax: (508) 587-6614

HOURS

Monday-Friday, 8:00 a.m. - 4:00 p.m. Services hours may include evenings and weekends, based on individual needs



10 Christy's Drive, Brockton, MA 02301 508-580-8700 | www.bamsi.org



BROCKTON EMPLOYMENT SERVICES (BES)





BROCKTON EMPLOYMENT SERVICES (BES)



BROCKTON AREA MULTI-SERVICES, INC. (BAMSI) IS A STATEWIDE HUMAN SERVICES ORGANIZATION DEDICATED TO "BRINGING PEOPLE AND SERVICES TOGETHER."

Since 1975, BAMSI has delivered high-quality services to individuals and families throughout Massachusetts.

We strive now more than ever to reach out to members of the community, as more and more citizens find themselves in need of the quality support and services we offer. Through a dedicated staff of more than 1,300, BAMSI supports over 25,000 individuals a year, operating more than 110 programs throughout the Commonwealth.



PHILOSOPHY

Brockton Employment Services (BES) supports adults with developmental disabilities and/or acquired brain injuries to find and maintain community-based employment. Individuals served by BES are referred from the Department of Developmental Services (DDS), UMASS Medical School, or Massachusetts Rehabilitation Commission (MRC). Our philosophy is that all people deserve to earn at least minimum wage and work in fully integrated community settings. We believe that everyone has talent and the ability to contribute to society. Work is a vital aspect of being a part of the community, and provides a sense of self-worth and personal satisfaction that should be available to all people, regardless of disability status.

BES provides the support and resources necessary for individuals with intellectual disabilities, cognitive impairments, developmental disabilities, and/or traumatic brain injuries to improve vocational skills, develop positive work habits and attitudes, and refine social skills. A leading provider of supported employment services for over 15 years, BES provides the tools for individuals to secure community-based employment. Community-based employment provides a fair, competitive wage and access to employer-sponsored benefits.

BES works to match individuals with jobs that fit their interests, skills, and abilities. Currently, participants are working in jobs that include retail, childcare, human services, cleaning, and customer service. At BES, we do more than help people find a job – we help people build careers.

PROGRAM COMPONENTS

Skills Training: Several individuals served come to BES without prior work experience or career planning. Individuals served have the option of building these skills by working one-on-one with an Employment Specialist, volunteering, or through BES vocational training and career development classes. Classes include the following topics:

- Career Planning Courses: BES career development classes help participants determine what types of jobs and industries are a good fit for them. Participants are given exercises to help them identify their values, aspirations, and talents. There are also opportunities for guided group discussions and role-playing that prepare participants for job interviews, handling conflict in the workplace, and other types of problemsolving. Career planning courses include:
 - Self-awareness
 - Career exploration
 - Career preparation
 - Budgeting
 - Job retention
- Vocational Training Courses: BES vocational training classes are designed to teach skills that are specific to certain job types. During these classes, classroom learning is coupled with hands-on practice, and everyone has the opportunity to use their new skills. This includes activities such as cooking mini-quiches from scratch, using a real cash register to complete role-play transactions, and repairing a running toilet. Vocational training courses include:
 - Office administration
 - Food preparation
 - Cashiering
 - Customer service skills
 - Cleaning and maintenance skills
 - Computer skills
- A limited number of slots are available in these classes for the greater DD/ABI community. That means an individual with a developmental disability or acquired brain injury can enroll in BES classes without enrolling in the BES program. For more information, please call 508-587-6313.