

## WOULD YOU LIKE TO KNOW MORE?

- ☐ I would like to learn more about PIN services.  
Please have a PIN staff member:
- ☐ call me \_\_\_\_\_
- ☐ email me \_\_\_\_\_
- ☐ I would like to join the PIN mailing list.

name \_\_\_\_\_

address \_\_\_\_\_

city \_\_\_\_\_ state \_\_\_\_\_ zip \_\_\_\_\_

email \_\_\_\_\_

Please mail to: Parent Information Network  
47 East Grove Street  
Middleboro, MA 02346

“Before I knew about PIN, I felt totally isolated, like I had no one to talk to about my son’s problems. PIN gave me the help and support I really needed. They helped me work with his school to get an IEP in place, and my son was finally able to succeed and graduate from high school.”

Detach and Return ✂

## DEPARTMENT OF MENTAL HEALTH

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

PIN is a member of the Parent/Professional Advocacy League (PAL) and the Federation for Children with Special Needs.

## REACHING US

Parent Information Network  
47 East Grove Street, Middleboro, MA 02346

Phone: 508-947-8779

Fax: 508-947-8824

Email: [pin@bamsi.org](mailto:pin@bamsi.org)

Monday – Friday, 9:00 a.m. – 5:00 p.m.





**BROCKTON AREA MULTI-SERVICES, INC.  
(BAMSI) IS A STATEWIDE HUMAN SERVICES  
ORGANIZATION DEDICATED TO “BRINGING  
PEOPLE AND SERVICES TOGETHER.”**

Since 1975, BAMSI has delivered high-quality services to individuals and families throughout Massachusetts.

We strive now more than ever to reach out to members of the community, as more and more citizens find themselves in need of the quality support and services we offer. Through a dedicated staff of more than 1,300, BAMSI supports over 25,000 individuals a year, operating more than 110 programs throughout the Commonwealth.



**PARENT INFORMATION NETWORK**

The Parent Information Network (PIN) is a parent information and support program designed by parents and professionals to help families of children and young adults ages 5-25 with serious emotional, behavioral, and/or mental health challenges. Its mission is to empower families and assist them in navigating the system and accessing the supports and services necessary to maintain their child within the community. **PIN services are confidential and free of charge.**

PIN helps parents and caregivers stay connected with other parents to help reduce the stress and isolation many feel as they cope with raising a child with mental health needs. The program is staffed by trained Parent Coordinators (PCs) who have faced similar challenges parenting their own children.

**AREA WE SERVE**

PIN serves the Southeastern Massachusetts Area in the Department of Mental Health site offices of Brockton, Fall River, Hyannis (Cape and Islands), New Bedford, Plymouth, and Taunton/Attleboro.

**OUR SERVICES INCLUDE**

- **Parent support groups** that meet monthly and give parents an opportunity to come together to support each other, build relationships, and share ideas, strengths, resources, and information.
- **One-on-one support** from trained Parent Coordinators who provide support through telephone contact and by attending school and family meetings when time allows.
- **Parent/Community education**, including free parent workshops, trainings, community forums, and legislative initiatives. PIN strives to educate and heighten awareness about the struggles families face when raising a child with mental health challenges.

- **Resource Center** that includes information on services in the community as well as a wide variety of books, DVDs, and manuals on mental health issues.
- **Monthly e-newsletter** with updates of PIN activities. To sign up, email [pin@bamsi.org](mailto:pin@bamsi.org).
- **Dads Support Group** that meets on the first Saturday of every month. An opportunity for fathers to learn from one another about challenges and solutions.

**PARENTS OF TRANSITIONAL AGE YOUTH (PTAY)**

The Parents of Transitional Age Youth (PTAY) program is designed to help families guide young adults ages 14-25 with behavioral, emotional, or mental health needs through the transition to adulthood. Our goal is to help families gain a sense of confidence in guiding their youth through this process, as well as to empower families by providing them with information, education, and resources which will help them to advocate for supports and services for their young adult.

Support groups are held monthly to give parents the opportunity to come together to support each other and share ideas and information. PTAY parents are assisted through one-on-one support with the PTAY Coordinator. PTAY workshops educate and heighten the awareness of parents, professionals, and community members about the struggles many families face as they seek to guide their young adult to independence. Some of the topics covered include housing, education, transportation, social skills, and independent living. Additional information is available through the PTAY website ([www.tayatpin.org](http://www.tayatpin.org)) and Resource Center.